

## BragBooster Terms of Service

Last Updated: 26/2/2025

### 1. Acceptance of Terms

By accessing or using BragBooster's services, you agree to comply with and be bound by these Terms of Service. If you do not agree with any part of these terms, please refrain from using our services.

### 2. Services Provided

BragBooster offers social media enhancement services designed to boost your online presence and credibility. Our services include increasing followers, likes, views, and engagement on platforms such as Instagram, TikTok, YouTube, and others.

### 3. User Responsibilities

- **Account Security:** You are responsible for maintaining the security of your account credentials and for all activities that occur under your account.
- **Compliance:** You agree to use our services only for lawful purposes and in compliance with all applicable laws and regulations.

### 4. Delivery Time Window, Cancellation, and Refund Policy

- **Delivery Time Frame:** Although our services are designed to deliver results as quickly as possible, please note that—despite any desired or advertised period—it may take up to **two (2) months** to fully deliver the results.
- **Cancellation Policy:**
  - **Before Service Begins:** If you cancel your order **before** the service delivery has commenced, you are entitled to a full refund.
  - **After Service Begins:** Once service delivery has begun, refunds will only be issued in the form of store credit.
  - **Delivered Orders:** Orders that have already been fully delivered are non-refundable due to technical limitations that prevent the reversal of delivered services.
- **Partial Delivery:** If only part of the service is delivered within the specified period, you will be entitled to a proportional partial refund (or store credit, if the service has begun) corresponding to the undelivered portion.
- **Non-Delivery:** If we are unable to deliver the service in its entirety after the full two-month period, you are entitled to a refund (subject to the cancellation conditions noted above).
- **Refund Processing:** All refunds or the issuance of store credits will be processed within 14 days after it is determined that the service could not be delivered as promised or in accordance with the cancellation policy.

## **5. Right of Withdrawal (Applicable to EU Consumers)**

If you are an EU consumer, you have the right to withdraw from this contract within 14 days without giving any reason. To exercise this right, please notify us in writing via email at [info@bragbooster.com](mailto:info@bragbooster.com) before the withdrawal period expires.

## **6. Intellectual Property**

All content provided on our website and in our services—including text, graphics, logos, and images—is the property of BragBooster or its licensors. You may not reproduce, modify, or distribute any content without our express written permission.

## **7. Limitation of Liability**

BragBooster shall not be liable for any indirect, incidental, or consequential damages arising from the use of our services. Our total liability in connection with any claim shall not exceed the amount you paid for the specific service in question.

## **8. Changes to the Terms of Service**

We reserve the right to modify these Terms of Service at any time. Changes will become effective immediately upon posting on our website. Your continued use of our services after any changes signifies your acceptance of the revised terms.

## **9. Governing Law**

These Terms of Service shall be governed by and construed in accordance with the laws of the United Arab Emirates. Any disputes arising from these terms shall first be attempted to be resolved through arbitration in Ras Al Khaimah, UAE, conducted in English under the rules of the Dubai International Arbitration Centre (DIAC). If arbitration does not resolve the dispute, it shall be resolved in the appropriate courts of Ras Al Khaimah, UAE.

## **10. Contact Information**

For any questions or concerns regarding these Terms of Service, please contact us at:

- **Email:** [info@bragbooster.com](mailto:info@bragbooster.com)
- **Address:** Al Shohada Road, AL Hamra Industrial Zone-FZ, Ras Al Khaimah, UAE

## **11. Privacy Policy**

Your privacy is very important to us. By using our services, you agree to the following privacy practices:

- **Email Privacy:** We will never pass your email address—used for placing orders or opening support tickets—to third parties.

- **Payment Data Security:** All payment data is encrypted using state-of-the-art encryption systems to prevent any unauthorized access or leakage to third parties.
- **SSL Encryption:** Our website utilizes SSL encryption to ensure that all data transmitted between your browser and our servers remains confidential and secure.
- **Card Information:** Under no circumstances do we collect, store, or transfer data from your credit or debit card.

For additional details, please review our complete Privacy Policy available on our website.

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By using BragBooster's services, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service and our Privacy Policy.